


Administration	
Document Title  Quality Statement	
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## Quality Statement

The established policy of Almerico Limited is to provide to its customer's products and services, which are fit for their intended purpose and are delivered conforming with both the Customer and Company Quality Specifications, producing a quality product whilst maintaining customer satisfaction in a cost effective manner.

Almerico will strive to meet:-

- High levels of customer satisfaction
- To deliver the business commitment
- Safe operation and protection of the reputation, value and assets of the Company
- Quality of product and service for all activities of the Company
- Highly motivated and competent workforces who live Almerico Limited's culture and values
- Understanding and support of the environment within, which we work
- Continual development of our business and internal processes

Notwithstanding the above Almerico Limited will strive to create an environment that stimulates innovative thinking and provide for continual improvement. Maintain awareness of and apply where appropriate new developments in technology and business methods with our customer.

We will ensure Almerico Limited can demonstrate improvement in our service delivery and internal processes so that we will continually meet and build on customer requirements.

We shall ensure that Almerico Limited can deliver the quality goals by the establishment, and implementation of management objectives and processes, which will be monitored.  
 We shall set and monitor personal and job related quality objectives which will ensure that standards of quality are maintained, monitored and progressively improved.  
 These arrangements and objectives will be administered and shared between joint partners.

This Policy will be formally reviewed on an annual basis.

Paul Pearson  
 Managing Director  
 10 November 2014

Guy Neilson  
 Managing Director  
 10 November 2014